

ASSOCIATES IN BRIEF THERAPY, INC. 4346 Starkey Road, Suite 1 Roanoke, VA 24018

New Patient Information Sheet (PLEASE PRINT)

PATIENT INFORMATION:

(540) 772-8043

Patient's Name			
Last Name	F	First Name	Middle Initial
Responsible Party (if a minor)			
Mailing Address (Street and/or PO Box)			Apt #
City	State		Zip Code
Phone: Home	Cell	Work	
Email Address:		Yes, I would like to receive	e periodic informative emails from ABT, Inc.
Sex:MaleFemale Date of Birth	Age	Social Security Number	
SingleMarried (How long?)Divorced	WidowedSe	eparated
Please list children and their ages: (if applicable)			
Patient Employer			
Address		City	State Zip
Occupation			I
How or from whom did you hear of ABT? (Name:)
Doctor Church/Pastor Vellow Pages Cur	rent/Former Patient 🗖 Internet 🗖 Oth	er	
In Case of Emergency, Please Contact:		Phone	
PARENT/SPOUSE INFORMATION:			
Spouse/Parent		Date of Birth	
Employer		Work Phone	
Occupation	<u></u>	Social Security Num	ber
INSURANCE INFORMATION:			
Primary Insurance Company		Phone Number	
Subscriber's Identification Number		Group Number	
Subscriber's Name		Relationship to Patie	nt
Subscriber's Social Security Number		Date of Birth	

RELEASE OF INFORMATION: I authorize ABT, Inc. to obtain/release/exchange information with my Primary Care Physician (PCP), other healthcare practitioners, or as requested by my insurance company for the purpose of service coordination and continuity of care.

Primary Care Physician's/Other practitioner's name ____

Address		
Phone Fax		For Office Use Only:
Check here if you do not authorize this release of information.		Chart#
		D ABT D Medisoft
(Signature of Patient or Responsible Party)	(Date)	Initials



Communication Between You and ABT, Inc.

Occasionally it will be necessary for our office to contact you regarding matters about counseling. This permission form will help us know when and how to contact you in ways which are comfortable for you.

By giving permission for us to contact you in one or more of the ways listed below, you are agreeing for us to leave messages and information. We will always try to be discreet in any messages we leave, but we cannot guarantee confidentiality once the message is left.

Which i <u>Home</u>	s your <u>pr</u>	referred contact phone number? (select one) O Home O Work O Cell
	O No	May we contact you at your home telephone number? #
<u>Work</u> ○ Yes	O No	May we contact you at your work telephone number? #
<u>Cell Ph</u> ⊖ Yes		May we contact you at your cell telephone number? #

Courtesy Appointment Reminders IMPORTANT: (We are no longer making phone call reminders)

Would you like us to remind you of your appointment via e-mail and/or text messaging? *O* Yes *O* No

<u>E-Mail</u> O Yes O No If you choose this option, E-mail reminders are sent (2) two days before your scheduled appointment.

E-Mail Ac	dress:		

Text Messaging O Yes O N	o Cell Phone	
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Choose how often you would like a text message: (You cannot respond back to a text message)

O 48 hours	O 48 & 24 hours
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O 24 hours O 48 & 2 hours

O 24 & 2 hours

NOTE: If you need to make/change/cancel an appointment, have patient account or insurance questions, please CALL our office at 540-772-8043.

(Signature of Patient or Responsible Party)

(Date)



Main Office: Satellites: Roanoke Blacksburg Daleville Salem Floyd

Adult Personal Health Questionnaire (PHQ)

All information is kept confidential in adherence with current HIPAA regulations.

Name:

Date:

BACKGROUND INFORMATION

Family & Living Situation		Social History
children/step	e living in the same household and any children <u>not</u> living with you: . No one lives with me.	Education: What is the highest level of education you have completed?
Living with You? ○ Yes ○ No	Name Age Relationship	Legal: Have you had any legal problems or ongoing problems with custody issues? O Yes O No Please describe:
O Yes O No		
O Yes O No		Spiritual: Are you religious or spiritual? O Yes O No Do you currently participate in religious or spiritual activities?
O Yes O No		O Yes O No If Yes, where?
O Yes O No		Hobbies & Leisure: Please list any hobbies or leisure activities:
O Yes O No		HODDIES & LEISURE. Flease list any hobbles of leisure activities.
	been divorced? O Yes O No How many times?	

THE PROBLEM WHICH BRINGS YOU HERE:

Why are you here and what are your problems or concerns?

(Briefly explain the problem that brings you here now and what stressful circumstances have contributed to it.)

Check any of the following that have	caused cor	ncern or difficulties d	uring the last 6 months:
□ Taking care of personal grooming needs		g meals for family/self	□ Getting along with spouse/partner
Taking care of children or others	□ Meeting	financial obligations	Getting along with children
Enjoyment of hobbies	□ Meeting	"home" responsibilities	Getting along with co-workers & others
Enjoyment of work	□ Meeting	"work" responsibilities	
Current Life Stressors			
□ Relationship issues (arguments, separation, divorce) □ Health issues (illness or injury)			s or injury)
Financial (owe money, loss of job, unemployment)		Abuse (physical, mental, emotional, sexual)	
Legal difficulties (lawsuit, traffic, criminal charges)		Substance abuse (al	cohol, drugs, food)

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Adult Personal Health Questionnaire (PHQ)

ABT COUNSELING

If you checked off *any* of the above problems, how *difficult* have these problems made it for you to do your work, take care of things at home, or get along with other people?

O Not difficult at all

O Somewhat difficult

O Very difficult

O Extremely difficult

People commonly have some problems in the following categories. Please indicate how you are affected by each by marking the appropriate number beside the item. Please mark only <u>ONE</u> number for <u>EVERY</u> item.

Over the past month:	Not at All O	A Few Day ①	ys About Half the Days Nearly Eve ② ③ ③	ery Day
Crying or feeling sad, depressed,	discouraged, or hopeless	O 1 2 3	Euphoria (feeling high)	O 1) 2 3
Feeling guilty, worthless, helpless failure or have let yourself or you	•	0123	Decreased need for sleep (such as feeling rested after only 3 hours of sleep)	0123
Little interest or pleasure from th	ings I usually enjoy	O 1 2 3	Sudden changes in mood for no apparent reason	O 1) 2 3
Moving slowly or feeling restless,	irritable, or agitated	O 1 2 3	More talkative than usual	O 1) 2 3
Feeling tired or having little energ	SY.	O 1 2 3	Racing thoughts	O 1) 2 3
Trouble falling or staying asleep,	or sleeping too much	O 1 2 3	Property destruction	O 1 2 3
Poor appetite or overeating		O 1 2 3	Excessive irritability or agitation	O 1 2 3
Trouble making decisions or diffic	ulty concentrating	O 1 2 3	Angry outbursts	O 1 2 3
I have wished I were dead or wish and not wake up	ned I could go to sleep	0123	Acting impulsive (such as buying sprees, drinking more, sexual activity, etc.)	0123
For the above problems, how <i>dif</i> your work, take care of things at		-	For the above problems, how <i>difficult</i> have these mad your work, take care of things at home, or get along w	•
O Not difficult O Somewhat diff	icult O Very difficult O E	xtremely difficult	O Not difficult O Somewhat difficult O Very difficult	O Extremely difficult
I've been experiencing these pro	blems for:		I've been experiencing these problems for:	
O < 1 month O 1-6 mo	nths O 7-12 months	⊃ >1year	O < 1 month O 1-6 months O 7-12 month	s O > 1 year
Feeling nervous, anxious, or on e	dge	O 1 2 3	Making careless mistakes at school, work, or other	O 1 2 3
Not being able to stop or control	worrying	O 1 2 3	activities	
Worrying too much about differe	nt things	O 1 2 3	Difficulty sustaining attention during tasks	0123
Trouble relaxing		O 1 2 3	Difficulty following through or finishing things	0123
Being so restless that it's hard to	sit still	O 1 2 3	Difficulty in organizing tasks or activities	0123
Becoming easily annoyed or irrita	ble	O 1 2 3	Easily distracted	O 1 2 3
Feeling afraid as if something awf	ul might happen	O 1 2 3	Losing things or forgetful	O 1 2 3
Panic or fear with physical sympton	oms (such as pounding	O 1 2 3	Hyperactivity (can't sit still)	O 1 2 3
heart, sweating, shaking, nausea, control, etc.)	dizzy, fear of losing		Poor impulse control For the above problems, how <i>difficult</i> have these mad	O ① ② ③ e it for you to do
Fear or anxiety about being in cer		0123	your work, take care of things at home, or get along w	ith other people?
being in a crowd, traveling, stand			O Not difficult O Somewhat difficult O Very difficult	O Extremely difficult
Anxiety or fear related to being ir having to perform (such as public		0123	I've been experiencing these problems for:	
etc.)	speaking, test taking,		O < 1 month O 1-6 months O 7-12 month	
For the above problems, how dif	<i>ficult</i> have these made it f	or vou to do	Hearing things	O 1 2 3
your work, take care of things at		•	Seeing things	O 1 2 3
O Not difficult O Somewhat diff	icult O Very difficult O E	xtremely difficult	Experiencing confusion	O 1 2 3
I've been experiencing these pro	blems for:		Memory lapses/forgetting	O 1 2 3
O < 1 month O 1-6 mo	nths O 7-12 months	⊃ >1year	Feeling of unreality or being outside of self	O 1 2 3
Having unwanted thoughts over a	and over again	O 1) 2 3	"Missing time"	O 1 2 3
Repeating specific acts (such as h	and washing, etc.) or	O 1 2 3	Suspiciousness (questioning other people's motives)	O 1 2 3
mental acts (such as counting or r	epeating words)		For the above problems, how difficult have these mad	-
For the above problems, how <i>dif</i> your work, take care of things at		•	your work, take care of things at home, or get along w O Not difficult O Somewhat difficult O Very difficult	
O Not difficult O Somewhat diff	icult O Very difficult O E	xtremely difficult	I've been experiencing these problems for:	
I've been experiencing these pro	blems for:		O < 1 month O 1-6 months O 7-12 month	s O > 1 year
O < 1 month O 1-6 mo	nths O 7-12 months	⊃ >1year		
Revised $= 07/14/2020$				~

PERSONAL MEDICAL HISTORY

Please check below if you have ever had any of the following medical conditions:

□ Allergies	Colitis / Crohn's Disease	□ Irritable Bowel Syndrome (IBS)	□ Pregnancy: times
🗆 Angina	Diabetes	Kidney Problems	□ Seizures
□ Arthritis	Enlarged Prostate (BPH)	Liver Problems	Stomach Ulcers
🗆 Asthma	🛛 GERD (Reflux)	🗆 Lupus	Thyroid Problems
🛛 Cancer – Type:	Head Injury / Concussion	Migraines	Traumatic Brain Injury
Chronic Headaches	Heart Attack / Problems	Miscarriage: times	Tuberculosis
Chronic Pain	Hypertension / High BP	Other Respiratory Problems	Urinary Retention
COPD (Emphysema)	Hysterectomy	PMS / Menstrual Problems	Other:

Surgeries		
Date	Reason	Hospital/Doctor

Previous Co	Previous Counseling/Psychiatric Treatment (including hospitalizations)		
Date	Reason	Counselor/Doctor	

Current Medications (please list all or provide a list)					
Medication	St	trength	Frequency	Date Started	Doctor

Previous Psychotropic Medications (please list all you have ever taken)				
Medication	Strength	Frequency	Date Started	Doctor

Medication Allergi	Medication Allergies			
Date	Medication	Reaction		

FAMILY MENTAL HEALTH HISTORY

Please indicate whether any of your (blood) relatives have had any of these concerns:					
	Parents	Brothers/Sisters	Children	Grandparents	Aunts/Uncles/Cousins
ADHD/ADD					
Autism Spectrum Disorders					
Suicide (attempted/completed)					
Alcohol/Drug Problems					
Mental Hospital					
Depression Problems					
Manic or Bipolar					
Psychosis or Schizophrenia					
Anxiety and/or Panic					
OCD					

HEALTH HABITS & ACTIVITIES

	PLEASE TRY	TO ANSWER ALL QUE	STIONS TO THE BEST OI	F YOUR ABILITY				
Exercise	O Sedentary (no exercise)							
	O Mild Exercise (i.e., climb stairs, wal	O Mild Exercise (i.e., climb stairs, walk 3 blocks, golf)						
	O Occasional Vigorous Exercise (i.e.,	work or recreation,	less than 4x/week for	or 30 min.)				
	O Regular Vigorous Exercise (i.e., wo	rk or recreation 4 o	r more times/week fo	or at least 30 min.)				
	Type of Exercise:							
Eating	Are you dieting?	O Yes O No	Details:					
-	No. of meals you eat in an average da	ıy?						
	Do you consume refined sugar?	O Yes O No	O Yes O No If yes, what kind and how often?					
	Do you consume fast food?	O Yes O No	If yes, what kind a	nd how often?				
	Do any of these apply?	Constantly die	eting even when othe	ers say you're too thi	n 🛛 Binge eating 🖾 Purging			
Caffeine	□ None □ Coffee	🛛 Теа	🗆 Soda	Energy Drink	Other:			
	No. of cups/cans per day?							
Sleep	Do you generally feel rested when you wake up in the morning?			O Yes O No				
	What time do you typically go to bed?			How long does it g	enerally take you to fall asleep?			
	What time do you typically wake up?							
	Including naps during the day, how many hours, on average, do you sleep per 24-hour day?							
	If you awaken frequently through the night, how many times do you awaken, and how long does it take you to go back to sleep?							
	No. of times awaken:			Time to sleep?	Time to sleep?			
	Do you struggle to stay awake when you should be awake?			O Yes O No				
	Is your work, home, or social life negatively affected by sleepiness? (for exam			ple, driving a car)	O Yes O No			
	Do you have a tendency to snore?			O Yes O No				
	Have you ever been told that you stop	p breathing briefly a	at times while you ar	e sleeping at night?	O Yes O No			
	Have you been prescribed a CPAP?	O Yes O No	If yes, do you use	it as prescribed?	O Yes O No			
	Do you work shifts or a non-traditional schedule?			O Yes O No				
	Do you have bad dreams or nightmar	es?		O Yes O No				
Do you have issues with wetting the bed or wa			walking in your sleep? Wetting Bed Sleep Walking					
Electronics	Do you think the amount of screen time (phone, tablet, laptop/computer, video games, TV) has impacted relationships in your life?							
	O Yes O No Please describe:							
	What amount of time do you estimate that you are using screens (phone, tablet, laptop/computer, video games, TV) per day? Excluding work: $O < 2$ hours $O = 2.5$ hours $O = $							
		Including work: O < 2 hours O 2-5 hours O 5-10 hours O > 10 hours						
Sex	Sexual Orientation:							
	Are you sexually active?	O Yes O No	Are you less intere	ested in sex?	O Yes O No			
	Do you have any issues related to sex?							
	Do you have any issues related to sex	2						

Adult Personal Health Questionnaire (PHQ)

Tobacco	Do you use tobaco	:0?	O Yes O I	No <i>If</i>	answer i	s No, skip t	o Alcohol section			
	□ Cigarettes – pk	s/day	🛛 Vape – #	ŧ/day			□ Cigars – #/day			
	Pipe – #/day		□ Chew – #/day				□ Dip-#/day			
	No. of years:		Year Quit:				Have you tried qui	tting before?	O Yes	O No
Alcohol	Do you drink alcol	nol?	O Yes O I	No O	Never	If answer is	s No or Never, skip	to Substance Abus	e section	
	How many drinks	do you have in the a	verage:		day?		week?	month?	year?	
	Have you ever sou	ight help for alcohol	use (includin	g AA)?			O Yes O No			
	Are you concerned	d about how much y	ou drink, or c	do you	feel your	drinking is	sometimes out of c	ontrol?	O Yes	O No
	Have you ever neg	glected some of you	r usual respor	nsibiliti	es becau	se of using	alcohol?	O Yes O No		
	Have you felt you	wanted or needed t	o cut down o	n your	drinking	in the last y	year?	O Yes O No		
	Has anyone ever o	bjected to your drir	ıking?		O Yes	O No				
	Have you ever fou	ind yourself preoccu	pied with wa	nting to	o use alco	ohol?	O Yes O No			
	Have you ever use	ed alcohol to relieve	emotional dis	scomfo	ort, such a	as sadness,	anger, or boredom?)	O Yes	O No
	Has your drinking	ever caused legal pr	oblems (DUIs	s, traffi	c acciden	ts, violence	e, etc.)?	O Yes O No		
Substance Abuse	Do you have a hist	tory of any recreatio	nal drug use?	þ	O Yes	O No If	answer is No, skip t	o Personal Safety	section	
	Are you seeking treatment for drug use? O Yes O No <i>If answer is Yes, complete Pages 6-8</i>									
	<u>Please mark any of the following you have ever taken:</u> (Do not need to complete if					olete if you answere	d Yes to last quest	ion)		
	□ Cocaine	□ Heroin	□ LSD		🗆 РСР		D MDMA (Ecstasy	/Molly)		
	🛛 Marijuana (Car	nnabis, Hashish)	Inhalant	s (Popp	pers, Glue	e, Aerosols)		Methamphet	amine	
	□ Synthetic Cannabinoids (Fake Weed)				🗆 Synt	hetic Cathi	ninones (Bath Salts) 🛛 Barbiturates			
	Benzodiazepines (Xanax, Valium, Ativan) Isleep Medications (Lunesta, Ambien)									
	□ Opioids (Codeine, Fentanyl, Hydrocodone, Morphine, Oxycodone) □ Amphetamines									
	Anabolic Stero	ids								
Personal Safety	Is there any history or current issues of violence or abuse (verbal, physical, emotional, or sexual) in your family?					n your family?	O Yes	O No		
	Have you ever been or are you now being physically abused?				O Yes O No					
	Have you ever been or are you now being emotionally abused?				O Yes O No					
	Have you ever been or are you now being sexually abused? O Yes O No									
	Have you ever exp	perienced or witness	ed a traumat	ic even	nt (accide	nt, crime, n	najor mental illness)	?	O Yes	O No
	If you answered Yes to any of the Personal Safety questions, please elaborate with your counselor.									

RISK ASSESSMENT

O Yes	O No	I am having thoughts about killing myself.				
O Yes	O No	I have been thinking about how I might do this.				
O Yes	O No	I am thinking about <u>acting</u> on these thoughts.				
O Yes	O No	I have started to work out or have worked out the detai	ls of how to kill myself.			
O Yes	O No	I have access to guns or other weapons.				
O Yes	O No	I have thought about suicide in the past.				
O Yes	O No	I have attempted suicide in the past.	If Yes, how many times?	When?		
O Yes	O No	I feel like cutting or hurting myself now.				
O Yes	O No	I have thought about cutting or hurting myself in the pa	st.			
O Yes	O No	I have cut or purposefully hurt myself in the past.	If Yes, how many times?	When?		
O Yes	O No	I am thinking about hurting someone now.				
O Yes	O No	I have thought about hurting someone else in the past.				
O Yes	O No	I have hurt someone else in the past.				

I certify that all information above is true and accurate.

Rhoda E. Hurst, PhD, LCSW 202 N. Locust Street P.O. Box 573 Floyd, VA 24091

Floyd Counseling & Care Management

Appointments: (540) 772-8043 Voice Mail: (540) 267-4748 Fax: (540) 745-2432

INFORMED CONSENT

Welcome to my practice. I am pleased to have the opportunity to serve you and hope that this handout will provide helpful information in making an informed decision concerning my services. **Please ask questions at any time.**

Hours of Operation: The office staff answers telephone calls from 8:30 a.m. until 5:30 p.m. Monday through Thursday and from 8:30 a.m. until 12:30 p.m. on Friday. At all other times calls are forwarded to a voice mail system. I do not answer phone calls while in session. I am available for appointments Monday through Friday. Evening appointments are also available.

Background & Training: I completed a PhD. in Human Development and a graduate certificate in Gerontology at VA Tech in 1993. I earned a Masters of Social Work at Virginia Commonwealth University in 1982. For more than twenty-five years, I have worked with people experiencing a wide array of problems. In all service settings—hospital, outpatient, court services, home and community, I have been impressed with people's innate ability to grow and to heal. I am experienced in working with children, adolescents, and adults in individual, couples, family and group counseling. I specialize in these areas: depression and mood disorders, anxiety, adjustment difficulties, and health challenges. I also deal with family issues across the life span, from marriage to parenting young children and adolescents, to late life role changes brought on by caregiving and/or loss.

Philosophy: I accept in my practice only clients whom I believe have the capacity to resolve their own problems with my assistance. The foundation of the healing process is the therapeutic relationship, which is based on trust, respect, honesty, confidentiality and effort. As people learn more about their strengths and weaknesses, they usually become more accepting of themselves and others and feel more empowered to accomplish their goals. As the client, you are responsible for setting the goals you want to accomplish and can terminate counseling at any time. My responsibility is to help you accomplish these goals in the shortest time possible. If counseling is successful, you should feel better about yourself and be able to face life's challenges in the future without my support or intervention. I cannot guarantee results.

I ask that you be as honest and as open as possible in discussing your concerns. If you are unclear about anything regarding your therapy, please ask questions. Psychotherapy can be very helpful for some individuals, but it is not without some risks. These risks may include the experience of intense and unwanted feelings, such as sadness, anger, fear, guilt, or anxiety. It is important to remember that these feelings may be natural and normal and are an important part of the therapy process. Other risks might include recalling unpleasant life events, facing unpleasant thoughts, and beliefs or possible alteration of an individual's relationships. I will make every effort to minimize potential risks and hazards which are not helpful to the therapeutic process. Often in therapy, major life decisions are made, including decisions involving families or friends, changes in relationships, or changes in your jobs or careers. These decisions are a legitimate outcome of therapy as a result of an individual's calling into question some of their beliefs and values, recognizing their strengths, increasing their self-acceptance, alleviating symptoms and problems or learning more helpful coping skills.

I use research-based "best practices therapy methods" including, but not limited to, Cognitive-Behavioral Therapy (CBT), Solution-Focused Brief Therapy, Person Centered Therapy, Strategic or System based approaches, assessments, and bibliotherapy. These methods sometimes utilize psycho-education methods with homework assignments.

Fees, Payments and Insurance: I make every effort to keep down the cost of your medical care. Therefore, I require that you pay for your treatment at the time of your visit. The cost of therapy is \$130.00 for the initial session and \$120.00 for each follow up session. Payment may be made by cash, check or credit/debit card. If you have insurance coverage, I ask that you make your co-pay and unmet deductible fees at the time of your office visit. If at any time during your treatment you are having financial difficulties and cannot make the required payments on your account, you may contact the Office Manager to set up financial arrangements. Most plans include co-payments/co-insurance, a deductible and other expenses which must be paid by the patient. If you have insurance, please bring your insurance card with you. I will automatically file your insurance for you if you have provided me with the necessary information. However, I cannot fully guarantee your coverage or your benefits. In the event that your insurance company does not pay for services rendered, you will

<u>ultimately be responsible for payment.</u> If you have a change in insurance coverage or benefits, please notify the business office immediately.

<u>Returned Checks</u>: If you pay for any service provided with a check and that transaction is returned to us from your bank as non-payable, there will be a charge of \$35.00. After a non-payment incident, checks may no longer be accepted, and you will be required to pay all outstanding balances on a **cash only basis**.

Cancellations: I see clients by appointment only, and each appointment constitutes a significant portion of my day, it is common practice to charge a fee for missed appointments. A charge of \$25.00 will be made when less than 24-hour advance notice is given for a cancelled appointment. A charge of \$45.00 will be made if you do not show up for an appointment or call in response to your absence. These charges are <u>not</u> reimbursable by insurance carriers. I would appreciate you notifying me at (540) 772-8043 if you will not be attending a session with as much notice as possible-preferably 48 hours or more. If you do not reach a person, please leave a voice mail for the receptionist of your cancellation.

Messages: As we work together, you will notice that I do not accept phone calls while with you. During those times and at other times during the day or evening, my calls are answered via voice mail. Messages are checked frequently during the day, and I will attempt to call you back as soon as possible. Usually, I can get back with you within 24 hours. If you need to speak with me directly during regular office hours, please leave your name and phone number on my voice mail at 540-267-4748. On evenings, weekends, and holidays, the messages will be received and acted upon during the next working day.

Complaints: If at any time you are dissatisfied with our services, please let your therapist know or contact our Office Manager or Clinical Director. If he/she is not able to resolve your concerns, you may report your complaints to the Virginia Department of Health Professions at 1-800-533-1560. Your therapist is required to follow a Code of Ethics. If you would like to see a copy of the Code, it can be found on-line at the website for the American Counseling Association at www.counseling.org.

Counseling and Financial Records: Counseling and financial records are maintained on each client for a period of seven years. Records are stored in boxed paper files in a secure central location and/or electronically on our HIPAA compliant secure server. The records are our property but may be reviewed by a client with 30 days notice.

Noncompliance: I may cancel or terminate services for noncompliance with the plan of care, failure to keep or cancel appointments, violent behavior, a threat of violence or involvement in criminal behavior.

Exceptions to Confidentiality: Under certain circumstances certain information may or must be revealed or released to others. The following are examples of exceptions that may apply:

- If I am subpoenaed and ordered to testify in a court of law and my objections are overruled. This happens in very few instances and typically occurs in legal proceedings involving child custody, lawsuits in which services you received are considered to be evidence in a court of law, or charges involving certain types of criminal behavior.
- If you request that I communicate with someone, you will normally be asked to sign a "Release of Information" and to specify what can be communicated and for how long the release will remain in effect.
- If I believe that abuse or harm has been done to a child or to an elderly person. This would involve situations where I find it is necessary to report this information to proper authorities.
- If I believe that you are dangerous to yourself, or another person, and it is necessary to take steps to protect you or the safety of others. I can only release that information that is necessary to protect or insure your health and safety or the health and safety of others.
- If during a medical emergency I need to reveal information that is necessary to protect or insure your health and safety. I can only release that information necessary to protect or insure your health and safety.

- If you are a minor, or a minor that is not emancipated, I may be required to advise or involve your parents or guardian in your treatment. There are circumstances in which I am not required to notify the parents of a minor.
- If I must take action to collect a debt incurred for services, your name and the amount of your debt may be revealed to a collection agent.

If you have any questions, concerns, or confusion regarding your rights to confidentiality, or any potential exception, please discuss this with me.

Consultation: In keeping with generally accepted standards of practice, I may confidentially consult with other mental health professionals regarding the management of treatment. The purpose of the consultation is to assure quality care. Every effort is made to protect the identity of the clients.

Emergencies: My office is not set up to routinely provide crisis intervention services. In case of an emergency and/or my office is closed, you may go to your local Emergency Room, call ACCESS at (540) 961-8400 or call CONNECT at (540) 981-8181 to reach a crises counselor.

<u>Affiliation Relationships</u>: Floyd Counseling & Care Management and I, Rhoda Hurst, are independent contractors affiliated with Associates in Brief Therapy, Inc. Employees and independent contractors of Associates in Brief Therapy, Inc. are each wholly responsible for his/her own acts and omissions.

Copying Fees for Medical Records: I attempt to honor your request of medical records as quickly as possible. I make every effort to respond within 30 days. The charge for copying and mailing medical records is as follows:

- Handling and processing fee \$10.00 per request
- Photocopying (pages 1 25) \$.50 per page
- Photocopying (pages over 25) \$.25 per page

This charge is billed to the organization/individual requesting the records as outlined in your authorization and **payment is due in advance of the records being released**. However, you will ultimately be responsible for any unpaid fees should that party not make payment.

Permission to Treat a Minor Child: Please note that I require written permission before I can treat any client under the age of 18:

- When parents are married, the signature of one parent is sufficient to provide treatment.
- If the parents are divorced, we require the signature of the parent having legal custody of the child.
- If the parents have joint legal custody, we may require the signature of both parents
- If the parents are separated, we may also require the signature of both parents to provide treatment.

Phone authorizations are not accepted. Parents must sign the "Informed Consent/Permission to Treat Form" in person, via. Our secure web portal, or have it notarized with seal and signature if signed off premises. We will not provide treatment for any child who does not have the proper signed consent form(s) on file. The office staff is directed to reschedule your appointment if the form(s) is not completed.

Requests for Letters: I take a great deal of time corresponding with requested individuals on the behalf of their patient. There is a charge for letters written by therapists at the request of the patient. If a legal letter is needed, a fee starting at \$100.00 will be charged. The charge will vary and is based on the clinical and clerical time required to complete the letter. Insurance benefits will not cover this charge; therefore, you will be fully responsible for this cost. <u>Payment must be received before a letter can be delivered.</u>

Request for Forms: In most instances, I will complete health or treatment forms on your behalf. However, please be aware that there is a charge of \$15.00 for forms to be completed by therapists at the request of the patient. In the event that the form is lengthy or complex, I may request that you schedule an appointment and complete the form as part of your session. Insurance benefits will not cover this charge; therefore, you will be fully responsible for this cost. Payment must be received before a form can be delivered.

<u>Telephone Consultations</u>: There is usually no charge for a brief phone conversation with your provider. If you require a lengthier discussion, a receptionist will schedule a time with me by phone. Please ask me to explain my rate for phone consultations. Insurance benefits will not cover this charge; therefore, you will be fully responsible for this cost. <u>I ask that</u> you pay by credit card prior to the consult.

<u>Court Appearances</u>: I am occasionally needed to testify in court or provide a deposition as an expert witness for a patient regarding a legal matter. If you think you may be involved in a legal dispute or may require my testimony, please inform me as quickly as possible. If a judge or another party subpoenas me or your medical records, I am legally required to comply. If you or your attorney subpoenas me to appear in court on your or your dependent's behalf, <u>you will be charged a fee of</u> <u>\$500.00. Full payment is expected to be paid PRIOR to the scheduled court date</u>. Since I have to rearrange my scheduled patients in order to appear in court for you, pre-payment is required. If the time required in court is in excess of four (4) hours (including travel time) you will be charged an additional \$125.00 per hour. You will be billed for the balance due. You will be charged for my presence in court, regardless if they testify or not. If court is cancelled our office needs at least a 24-hour notice in order for you to receive reimbursement of your initial \$500.00 fee. Insurance will not reimburse for these fees.

Payment of Outstanding Balances: Each month I mail billing statements for each account with outstanding balances due. **You are responsible for paying the total amount due upon receipt of the statement.**

- If I do not receive payment in full for balances due within 30 days of billing, this may result in the suspension of services.
- Outstanding balances exceeding 90 days past due will result in collection procedure. In the event that your account is forwarded to an external collection agency, all collection fees will be added to your account. In addition, finance charges of 1.5% will be added each month to accounts which are 90 days past due or a \$5.00 finance charge, whichever is greater. In order to service your account if sent to collections, you may be contacted via phone or any telephone number associated with your account including wireless phone numbers, text messages (which could result in charges to you) or email.

Damages to Facility: My office is structured in order to provide a comfortable and professional setting for you. It is my policy to hold our patients or their parents financially responsible for any damages imposed upon our building or its contents. Patients or parents will be billed in full for any cost of repairing or replacing anything which is damaged.

<u>Emergencies at the Facility</u>: In case of a medical emergency at our facility, I will contact the nearest and most appropriate medical facility to provide care.

I hope this brief introduction answers some of your questions. Please feel free to ask any additional questions you may have. Again, I welcome you to our work together and trust that it will be mutually beneficial.

INFORMED CONSENT Signature Page

Permission for treatment is hereby authorized to _		, to render treatment
to	whose relationship to me is	
Signature of Client, Parent or Guardian	D	ate
Signature of Witness or Counselor	D	ate
I have received a copy of this Consent Form.		
Signature of Client, Parent or Guardian	D	ate

Main Business Office

4346 Starkey Rd., Suite 1 Roanoke, VA 24018 Phone: (540) 772-8043 Fax: (540) 772-8242 www.abtcounseling.com



Main Office: Satellite Offices:

TELEHEALTH CONSENT ADDENDUM

Roanoke, VA Salem, VA Blacksburg, VA Daleville, VA Floyd, VA

Telehealth is an optional service offered by Associates in Brief Therapy, Inc. (ABT, Inc.). We are pleased to have the opportunity to serve you and hope that this handout will provide helpful information in making an informed decision concerning our services. Please ask questions at any time.

I hereby consent to participating in online counseling services (i.e. telehealth) with my counselor as a part of my treatment I have selected through ABT, Inc.

I understand that telehealth includes, but is not limited to, the practice of health care delivery, diagnosis, consultation, treatment, transfer of medical data, and education using interactive audio, video, or data communications.

I understand that telehealth involves the communication of my medical/mental information, both orally and visually, to health care practitioners that may be located outside my local area or state.

I understand that I have the following rights with respect to telehealth:

- 1. I have the right to withhold or withdraw consent at any time without affecting my right to future care or treatment; nor risking the loss or withdrawal of any program benefits to which I would otherwise be entitled.
- The laws that protect the confidentiality of my medical information also apply to telehealth. As such, I understand that the 2. information disclosed by me during the course of my therapy is generally confidential. Exceptions for this are the same as those outlined in the Informed Consent I signed when I became a patient.

I also understand that the dissemination of any personally identifiable images or information from telehealth to researchers or other entities shall not occur without my written consent.

3. I understand that there are risks and consequences from telehealth, including, but not limited to, the possibility, despite reasonable efforts on the part of my counselor, that: the transmission of my medical information could be disrupted or distorted by technical failures; the transmission of my medical information could be interrupted by unauthorized persons; and/or the electronic storage of my medical information could be accessed by unauthorized persons.

In addition, I understand that telehealth based services and care may not be as complete as face-to-face services. I also understand that if the counselor believes I would be better served by another form of counseling services (e.g. face-to-face services) I may be asked to come into the ABT, Inc office for my appointments or be referred to a counselor who can provide such services in my area. Finally, I understand that there are potential risks and benefits associated with any form of counseling services, and that despite my efforts and the efforts of my counselor, I may benefit from telehealth sessions, but that results cannot be guaranteed nor assured.

- 4. I understand that I may benefit from telehealth services, but that results cannot be guaranteed or assured.
- 5. I understand that I have the right to access my medical information as outline in the Informed Consent in accordance with the HIPAA Privacy rules and applicable state law.
- I understand that this Telehealth Consent is an additional consent to the Informed Consent (not a replacement) which I signed when I became a patient. All ABT, Inc. policies apply to telehealth services.

I have read and understand the information provided above. I have discussed it with my counselor, and all of my questions have been answered to my satisfaction.

Print Patient Name

Signature of Patient, Parent or Guardian

Relationship if Parent or Guardian

The client requested and was provided a copy of this Consent Form

No Yes

Telehealth Consent (07/14/20)

Date



Main Business Office

4346 Starkey Rd., Suite 1 Roanoke, VA 24018 Phone: (540) 772-8043 Fax: (540) 772-8242 www.abtcounseling.com

HIPAA Notice of Privacy Practices

Main Office: Roanoke, VA Satellite Offices: Salem, VA Blacksburg, VA Daleville, VA Floyd, VA

This privacy notice is provided on behalf of: Associates in Brief Therapy, Inc.

The Health Insurance Portability and Accountability Act (HIPAA) is a federal law. We are required by HIPAA to provide you with this notice. This notice describes our privacy practices, legal duties and your rights concerning your Protected Information. We must follow the privacy practices described in this notice while it is in effect. This notice takes effect April 14, 2003. It will remain in effect unless and until we publish and issued a new notice.

OUR PLEDGE TO YOUR PRIVACY

We are responsible for the information that we collect about you and your privacy is important to us. We are committed to protecting the confidential nature of your medical information to the fullest extent of the law. These are designed to protect your information. We understand how important it is to protect your privacy. We will continue to make this a priority.

OUR LEGAL DUTIES

We are required by law to make sure that your Protected Information that identifies you is kept private. We are to give you this notice of your legal duties and privacy practices with respect to medical information about you and follow the terms of this notice that is currently in effect.

The HIPAA Privacy Regulations generally do not preempt state privacy or other applicable laws that provide individuals greater privacy protections. As a result, to the extent state law applies, the privacy laws of a state, or other federal laws, rather than the HIPAA Privacy Regulation, might impose a privacy standard that we are required to follow. Where such laws are in place, we will follow more stringent state privacy laws that relate to use and disclosure of Protected Information about mental health, substance abuse, chemical dependency, etc.

DISCLOSURE AND USES OF PROTECTED INFORMATION

The following categories describe different ways that we use and disclose your Protected Information for purposes of treatment, payment and health care operations:

- <u>For Treatment.</u> We may disclose your Protected Information to people outside this facility who may be involved in your treatment such as doctors, nurses, technicians, medical students or other personnel who are involved in taking care of you. We may also disclose your Protected Information to people who may be involved in your medical care such as family members, clergy or others we use to provide services that are part of your care.
- **For Payment.** We may use and disclosed your Protected Information so that the treatment and services you receive at this facility may be billed to and payment may be collected from you, an insurance company or a third party. For example, we may need to tell your health plan about a treatment you are going to receive to obtain prior approval or to determine whether your plan will cover treatment.
- For Health Care Operations. We may use and disclose your Protected Information for health care operations. These uses and disclosures are necessary to run this facility and make sure that all of our patients receive quality care. For example, we may use your Protected Information to review our treatment and services and to evaluate the performance of our staff in caring for you. We may also combine medical information about many of the facility's patients to decide what additional services the facility should offer, what services are not needed and whether certain treatments are effective. We may also disclose information to other health care personnel for review and learning purposes. We may also combine the medical information we have with medical information

from other health care providers to compare how we are doing and see where we can make improvements in the care and services we offer. We may remove information that identifies you from this set of medical information so others may use it to study health care without learning who the specific patients are.

OTHER USES AND DISCLOSURES OF YOUR PROTECTED INFORMATION

We must disclose your Protected Information to you with some exceptions. This will be described in the Individual Rights sections of this notice. You may give us written authorization or release of information to use or disclose your Protected Information to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use of disclosure permitted by your authorization while it was in effect. Without your written authorization, we may not use or disclose your Protected Information for any reason except as described in this notice.

The following is a description of other possible ways we may (and are permitted by law) to use and/or discuss your Protected Information without your specific authorization:

- Family and Friends. If you are unavailable to agree, we may disclose your Protected Information to a family member, friend or other person when the situation indicates that disclosure would be in your best interest. This includes a medical emergency or disaster relief. If you are available and agree, we may disclose your Protected Information to a family member, friend or other person to the extent necessary to help with your health care or with payment for your health care.
- <u>Research, Death or Organ Donation</u>. We may use or disclose your Protected Information for research purposes in limited circumstances specified in the HIPAA privacy regulation. We may disclose the Protected Information of a deceased person to a coroner, medical examiner, funeral director or organ procurement organization for certain purposes.
- <u>Public Health and Safety.</u> We may disclose some of your Protected Information permitted by state law to the extent necessary to avert a serious and imminent threat to your health or safety or the health or safety of others. We may disclose your Protected Information to a government agency that oversees the health care system or government programs or its contractors, and to public health authorities for public health purposes. We may disclose your Protected Information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, domestic violence or other crimes.
- <u>Required by Law.</u> We may use or disclose your Protected Information when we are required to do so by law. For example, we must disclose your Protected Information to the U.S. Department of Health and Human Services upon request in order to determine if we are in compliance with federal privacy laws. We may disclose your protected information to comply with worker's compensation or similar laws.
- <u>Legal Process and Proceedings.</u> We may disclose your Protected Information in response to a court or administrative order, subpoena, discovery request, or other lawful process. These disclosures are subject to certain administrative requirements imposed by the HIPAA privacy regulation and permitted by state law.
- Law Enforcement. We may disclose limited information to a law enforcement official concerning the Protected Information of a suspect, fugitive, material witness, crime victim or missing person subject to certain administrative requirements approved by the HIPAA privacy regulation and permitted by state law. We may disclose the Protected Information of an inmate or other person in lawful custody to a law enforcement official or correctional institution under certain circumstances specified by the HIPAA privacy regulation. We may also disclose Protected Information where necessary to assist law enforcement officials to capture an individual who has admitted to participation in a crime or has escaped from lawful custody.

INDIVIDUAL RIGHTS

- <u>Right to Inspect and Copy.</u> You have the right to inspect and copy your Protected Information that may be used to make decisions about your care. Usually this includes medical and billing records but does not include psychotherapy notes. To inspect and copy medical information that may be used to make decisions about you, submit your request in writing to: *Associates in Brief Therapy, Inc., 4346 Starkey Road, Suite 1, Roanoke, VA 24018.* If you request a copy of the information, we may charge a fee for the costs of copying, mailing or other supplies associated with your request. We may deny your request to inspect and copy. If you are denied access to medical information, you may request that the denial be reviewed.
- **<u>Right to Amend.</u>** If you feel that your Protected Information, we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information

is kept by our office. We are required by law to keep records for six (6) years. We may deny your request for an amendment if it is not made in writing or does not include a reason to support the request. In addition, we may deny the request to amend information that:

- Was not created by us, unless the person or entity that created the information is no longer available to make the amendment;
- o Is not part of the medical information kept by or for Associates in Brief Therapy, Inc.;
- o Is not part of the information which you would be permitted to inspect or copy;
- Is accurate and complete
- <u>Accounting of Disclosures.</u> You have the right to request and receive an accounting of disclosures of your Protected Information made by us. We are not required under the HIPAA regulation to provide you with an accounting of certain types of disclosures. The most significant types include:
 - Any disclosures made prior to April 12, 2003
 - o Disclosures for treatment, payment of health care operations activities
 - o Disclosures to you or pursuant to your release of authorization
 - Disclosures to persons involved in your care
 - o Disclosures for disaster relief, national security or intelligence purposes

To request an accounting of disclosures, you must send a written request to our office. The first list your request within a 12-month period will be free. For additional lists, we may charge you for the costs involved and you may choose to withdraw or modify your request at that time.

- <u>Right to Request Restrictions.</u> You have the right to request a restriction or limitation on the Protected Information we use <u>or</u> disclose about you for treatment, payment or health care operations. You also have the right to request a limit on the medical information we disclose about you to someone who is involved in your care, like a family member or a friend. *We are not required to agree to your request.* If we do agree, we will comply with your request unless the information is needed to provide you emergency treatment.
- <u>Confidential Communications.</u> You may believe that you will be in danger if we communicate Protected Information to you or to your address of record. If so, you have the right to request that we communicate with you about your Protected Information at an alternative location or by alternative means. We will make reasonable efforts to accommodate your request if you specify an alternate address.

CONTACTING THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

You may also submit a written complaint to the Department of Health and Human Services if you believe your privacy rights have been violated. You will not be penalized for filing a complaint.

This authorization is valid for one year from the date it is signed.

Signature below is acknowledgement that you have received our Notice of Privacy Practices:

Print	Name
-------	------

Signature

Date

Witness

The client requested and was provided a copy of this privacy practice. <u>YES</u> <u>NO</u>

* This signed HIPAA will remain in the patient's file; a copy may be given upon request. *